



## FY17 Priorities



## Continuing our focus on...

### Operations

- ◆ **Governance**—Board of Directors, in coordination with the Senior Management Team will work together in identifying new opportunities, quickly address challenges and create a sustainable path forward.
- ◆ **Programs**—concentrating efforts on quality and growth in all areas:
  - ◇ Nutrition services, education, and counseling
  - ◇ Aging and Disability Resource Centers
  - ◇ Family Caregiver Support Programs
  - ◇ Health & Wellness
  - ◇ Bridges Home Services
  - ◇ Life Care Consulting
  - ◇ Community Case Management
  - ◇ Adult Day & Community Support Services
  - ◇ Community Centers
- ◆ **Community Engagement**—Focusing on advocacy efforts with partners to increase awareness and action in the legislature directly impacting our consumers; using traditional and new media to share the good news of the effect of Spectrum Generations services.
- ◆ **Organizational Development**—An improved recruitment and training process for our volunteers; assess current compensation policy and revise to remain competitive in the marketplace; revitalize our employee training programs to best prepare our staff to meet the challenges of the future.
- ◆ **Cohen on the Meadows Catering**—Advancing “Maine-ly Delivered Meals” product; striving to be recognized as an innovative and convenient catering entity.

### Finance & Administration

- ◆ **Finance**—Realign staffing and accounting procedures to meet the evolving nature of our programs and services. Continue to look for ways to improve the cash position of the agency for a future dedicated to excellence, quality, and innovation.
- ◆ **Information Technology**—Complete the migration to cloud-based environment; facilitate the modernization of business technology throughout the agency; co-lead with our SAMS objectives.
- ◆ **Facilities**—Renovate the Adult Day Community Supports facilities at Muskie and Somerset; managing improvements at One Weston Court; supporting purchase and utilization of handicap accessible vans; and implementing online new work order/scheduling system.